



## Practice Quiz – Club & Spa Session 1

1. The fundamental principle(s) of the Maestro User Interface is:
  - a) For users to be able to use both mouse and keyboard
  - b) For consistency in functionality from module to module
  - c) Both a & b
  - d) To Play movies
  
2. The Title Bar is located:
  - a) At the bottom of the screen
  - b) At the side of the screen
  - c) At the top of the screen
  - d) At the center of the screen
  
3. What does F8 do:
  - a) Create
  - b) Edit
  - c) Drill Down
  - d) Look Up
  
4. Is it important to search client profiles for a guest before creating a new client profile?
  - a) True
  - b) False
  
5. The Charge Fee can be modified if you have the authorized function?
  - a) True
  - b) False

The spa booking can be created without filling in all the mandatory fields?

- c) True
- d) False



6. Which type of text can be carried over to future reservations?

- a) Spa Booking Text
- b) Spa Client Text
- c) Group Text
- d) Credit Card Text

7. List the 4 different types of Status in a booking?

- a) \_\_\_\_\_
- b) \_\_\_\_\_
- c) \_\_\_\_\_
- d) \_\_\_\_\_

8. Add-ons can be added to ANY service.

- a) True
- b) False

9. Discounts can be calculated by:

- a) Percentage
- b) Dollar Amount
- c) A & B
- d) Length of Service

10. VIP status can be added to the booking

- a) True
- b) False

11. A service can be booked in an unavailable Service Room.

- a) True
- b) False

12. Spa History cannot be accessed from the Booking Screen.

- a) True
- b) False

13. Health Attributes cannot be added to the Booking.

- a) True
- b) False

14. Bookings can overlap for an occupied Service Room with an override.

- a) True
- b) False